



BETA

STROLLER RENTAL

RENTAL AGREEMENT
AND WAIVER



RENTAL AGREEMENT AND LIABILITY WAIVER

This Agreement shall be between you the “Client”: Beta Stroller, remains the sole owner of all of its rental equipment. “Beta Stroller” is not offering for sale, and the Client is not purchasing, the equipment. The client hereby acknowledges that the equipment shall be for personal use only. By signing and accepting the terms and conditions of this rental agreement, the Client acknowledges that they have read, understood and agree to the terms stated below

Reservations and Payment of Rental Fees

The Client's reservation is attached hereto and incorporated by reference.

Payment is due by [Stripe provider](#) (credit, debit card), or [PayPal](#) at the time of making the reservation. The Client agrees to allow Beta to make alterations, adjustments, and additions to the form of payment for the purposes of crediting, refunding, and charging for any service or fee associated with their reservation.

Beta Stroller will confirm your reservation by email within [24 hours](#). Client should contact Beta Stroller if a confirmation email is not received within [24 hours](#) of placing a reservation online or over the phone.

The colors of products may vary from the images shown.

Delivery, Possession and Usage

At the time of reservation, the Client will specify the name and location of the Orlando theme park area resort, hotel or vacation home where the rental item(s) will be delivered and retrieved. Client understands that delivery/return pick up locations and procedures may vary based on their chosen location. The exact time and location of both deliveries and the return pick up will be communicated via email to the client. If client is unsure as to the location of the delivery or the return pick up, the client agrees to contact Beta Stroller to clarify. The Client understands that delivery and return are based on addresses in the immediate Orlando theme park area with addresses in the cities of: Orlando, Kissimmee, Clermont, Davenport, and Winter Garden. Addresses outside of these cities are not serviced by Beta Stroller.



The Client agrees to contact Beta Stroller within 6 hours of the agreed delivery/return pick up date and time by phone or email, if the Client is unable to locate or take delivery of the rental item(s), if the agreed upon location for delivery/return pick is at a non-Disney resort. The Client agrees to contact Beta Stroller within [three hours](#) of the agreed upon delivery/return pick up date and time by phone or email if the Client is unable to meet with a representative from Beta Stroller for the personal delivery/return pick up of their rented item at the agreed upon Disney owned resort.

The Client agrees that if the Client is late, misses their delivery/return pick up time or is otherwise unavailable to meet with a representative at the agreed upon time, the client may ([at Beta Stroller sole discretion](#)) request the next available meeting time for their designated resort.

The Client agrees and understands that delivery and return pick up at a Disney owned resort will be made [face to face](#) with a representative from Beta Stroller.

The Client agrees to select an available time for delivery and return pick-up in which the Client will be available to meet with a representative of Beta Stroller face to face.

The Client also agrees and understands that only the times listed on the website at www.BetaStroller.com are available for their chosen delivery/pick up locations and that other times not are not available unless specific exceptions and arrangements are made through Beta Stroller via email.

The Client agrees and understands that all requests for changes to the existing reservation must be made at least [24 hours](#) before the agreed delivery time in said reservation. Change requests made less than [24 hours](#) before the agreed delivery time will be honored at the discretion of Beta Stroller.



The Client agrees and understands that all deliveries are made with earnest effort to the requested delivery time but, due to traffic or volume, understand there is an allowable 30-minute window of the requested delivery time. Client understands and agrees that during times of extreme weather, deliveries and/or pick-ups may be temporarily suspended for the safety of delivery personal until such time it is deemed safe by management to continue operations ([Extreme weather may include but is not limited to: Tropical Storms/Hurricanes, Tornado warnings, Lightning, winds exceeding 25mph](#))

The Client agrees that if no contact is made within 24 hours of the agreed delivery date, the Client accepts possession of the rental item(s) and its responsibilities during possession.

If an attempt is made to deliver rental items to a vacation home and the Client is unavailable or the Client has provided the incorrect delivery location resulting in a 2nd trip to redeliver, a [\\$30 re-delivery fee](#) may be applied at Beta's discretion.

The Client agrees that they have made every effort to verify that their desired delivery and return locations are within the stated delivery area and that this location is serviced by Beta Stroller ([As stated in the FAQ section at www.BetaStroller.com](#)). The Client agrees that any reservation may be altered or canceled at any time at Beta's discretion if the desired location is not in the delivery area as stated. The Client understands that any rental item returned to a location outside of our stated delivery area may incur a [\\$200](#) fee at Beta's sole discretion. If the client has traveled outside of our delivery/pick up area and is unable to return, it is the client's responsibility to ensure that all items rented and items associated with the rental are returned to Beta Stroller on the original return date by means of taxi, rideshare services, courier or freight shipping ([FedEx, UPS, USPS, etc.](#)).

All charges for any such return shall be the sole responsibility of the client.

The Client agrees that any reservation may be altered or canceled at Beta Stroller discretion if Beta Stroller deems the desired hotel, resort or vacation home's



([delivery or pick up location](#)) health and safety standards to be detrimental to the nature of our business.

The Client agrees to maintain possession of the rental item throughout the course of their rental period. Rental items are to be kept secure when not in use ([Hotel Rooms, Vehicles](#)). Items are not to be left with bell stands or luggage rooms for daily storage. Items found with bell stands or luggage rooms may be considered [abandoned or returned early](#) and are subject to pick-up.

The Client agrees to inform Beta Stroller immediately of any defect or malfunction while in use. Once notified, Beta Stroller will make every effort to remedy the issue in a timely manner.

The Client agrees to only use the rental item for its intended purpose in a manner for which it was designed. At no time should the rental items stated weight limits ([as stated on this site](#)) be exceeded.

The Client agrees that violations of this agreement may result in the termination of the rental. Beta Stroller reserves the right to terminate a rental based on evidence of abuse or violation of any and all parts of this agreement. Client agrees to surrender any and all rented equipment and accessories to Beta Stroller upon request from Beta Stroller. Beta Stroller may, at its sole discretion, refund any portion of a rental that it deems necessary to terminate.

The Client agrees that based on the request of the client, any stroller exchange due to (but not limited to): stroller left in rain, child vomit, leaking diaper or other bodily fluid - may be charged a [\\$20](#) exchange fee at Beta Stroller discretion.

Returning Equipment

Non-Disney resort or hotel: It is the responsibility of the Client to ensure that all rental items are available for pick-up at the designated resort, hotel or vacation home on the date and time specified in the reservation. All rental items are to be returned to the [bell stand](#) or registration desk at the resort or hotel listed in the confirmation email.

At no time should any rental item ever be left in the guests' room after [check out](#).



Rental items left in rooms will incur a \$30 recovery fee. The client is 100% responsible for the items to be available at the bell stand or front desk for pick up. Rental items being returned from vacation homes, we prefer for someone to be available for pick up at the vacation home. (Please note: If pick up is scheduled for a morning return, pick up may occur from 7am to 10am, depending on the location, additional area pick-ups and driver availability). Client agrees to contact Beta Stroller in the event that the rental item(s) are returned earlier than the agreed upon date of return. Failure to notify Beta Stroller will void any insurance taken on the stroller.

Disney Owned Resorts: It is the Customer's responsibility to be available at the agreed upon time and location for return transportation. The Customer accepts and understands that the collection of the return must be done in person with a Beta Stroller representative. If Customer is unable to meet with the representative at the agreed upon time and location, Customer may (at Beta Stroller sole discretion) reschedule their return at the next available time with a \$30 rescheduling fee if rescheduled 3 hours prior to scheduled time collection.

If the Client wishes to extend the rental period the Client must contact Beta Stroller before the agreed upon return time. Beta may, at its own discretion allow or deny any extension. Beta reserves the right to charge the Client's card and Client agrees to allow the charge of \$20 for each additional day or fraction of a day the rental item(s) is kept by the Client.

Client agrees to contact Beta Stroller in the event of a delay in returning rental item(s) at the agreed upon time. It is the sole discretion of Beta Stroller as to whether a grace period may be granted. A \$30 fee may be applied for return trips to pick up rental items if not returned at the agreed upon time as listed in the rental reservation or prearranged with Beta Stroller

Client may request a change of product for reasons of size or transportation issues. These requests are solely at the discretion of Beta Stroller based on product availability. Such requests are subject to a \$30 fee per item.



The beta Stroller representative could call the client with a maximum of **1 phone call at his discretion**. If he cannot contact the client and **15 minutes pass after the agreed return time**, Beta Stroller representative has every right to leave without any repercussions at his discretion.

Beta stroller places punctuality as its greatest pride, we want our clients to also be responsible with their punctuality

Damages to or loss of Equipment

The Client shall accept for use, as is, the rental item(s) listed in the reservation, and accept full responsibility for the care of the equipment while it is in the Client's possession.

The Client is responsible to pay the full replacement value of any rental item(s) rented under this Agreement that is not returned to Beta Stroller within 48hrs of the end of the agreement. The Client also agrees to authorize the replacement cost of each rental item(s) to the Client's credit card in the event that the rental item(s) is not returned. In the event that an item(s) has been recovered after the client has been charged, a full refund of the replacement charge will be issued to the client.

The Client is responsible to pay the replacement cost of any lost parts or accessories, whether paid for or provided free of charge. These include but are not limited to: Shoulder straps, harnesses, parent consoles, rain covers, cooler bags, glider boards and car seat adapters. These items may be provided for a small fee or free of charge and are not guaranteed to be available during your rental.

The Client is responsible for the loss, theft, damage or destruction of the rental item(s) and agrees to pay the full replacement value for the rental item(s). The Client also agrees to authorize the replacement cost of the rental item(s) to the Client's credit card.

The Client agrees to return the rental item(s) in the same condition as it was delivered, and to report any loss, theft, damage or destruction to the rental item(s) immediately to Beta Stroller.



Cancellation

A full refund will be given to all cancellations made 48-hours or more prior to your rental date. All cancellations made within the 48-hour window will be charged the minimum rental fee of \$50 for a single stroller or a double stroller. Refunds for reservations made greater than 120 days from the date of cancellation will be refunded via PayPal or by check.

Tracking Device (AirTag)

The Client acknowledges that each rental stroller is equipped with an Apple AirTag tracking device, which is and remains the property of Beta Stroller. The device is installed for the sole purposes of security, theft prevention, and recovery of the equipment, including assisting the Client in locating the stroller in real time if it is lost during the rental period.

By accepting this Agreement, the Client expressly consents to Beta Stroller locating the tracking device — and therefore the rental equipment — at any time while the equipment is in the Client's possession during the rental period. Beta Stroller does not use the device to track the Client personally, and location data is used only in connection with the rental equipment.

The Client agrees not to remove, disable, damage, or reconfigure the tracking device. Removal or tampering may be charged as lost/damaged equipment under the "Damages to or loss of Equipment" section of this Agreement.

Liability Waiver

By accepting and using the rental equipment, the Client and any user, acknowledges that the rental equipment is being used at their own risk. Beta hereby makes no warranties with respect to the rental equipment, and Beta hereby specifically disclaims all warranties, whether express or implied.

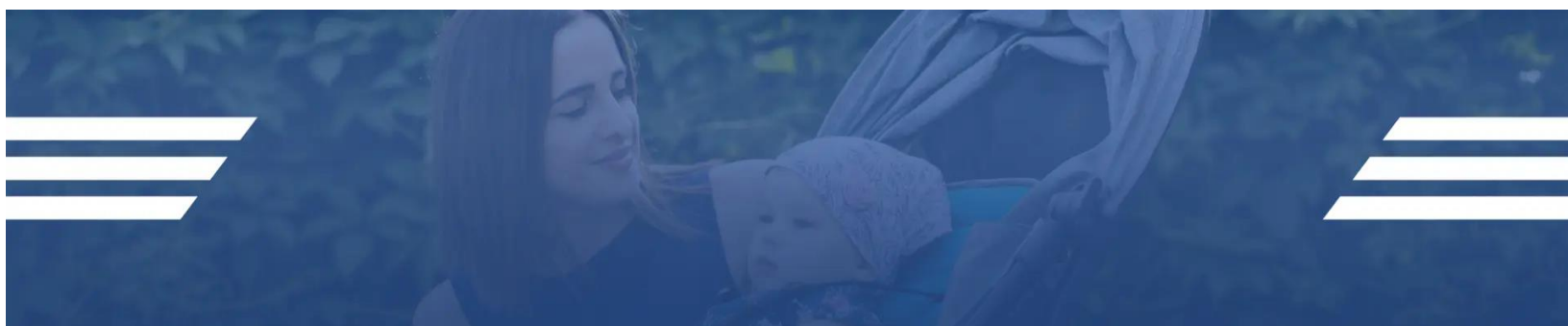




Beta and its employees, owners and affiliates will not be responsible for accidents, injuries or damages caused directly or indirectly by the use or misuse of the rental equipment.

The Client and any user agree to hold harmless Beta's and its employees, owners and affiliates, from any liability, injury, death, property loss or damage which may result directly or indirectly from the use of the rental equipment

This Agreement is governed by the laws of the State of Florida.



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